

BR-UK Research Showcase

Chaired by Professor Linda Bauld and Professor Susan Michie
BR-UK Directors



**Behavioural
Research UK**

BR-UK is supported by
the Economic and Social
Research Council
[grant number
ES/Y001044/1]

Welcome to our webinar

This webinar will be recorded.

The recording (and slides presented) will be made publicly available after the event.

The video feed and audio for participants is disabled today.

The Q&A box will not be visible on the recording but your name may be included when questions are read out in the Q&A section today.

You may submit questions anonymously in this webinar.



**Behavioural
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[grant number
ES/Y001044/1]

Key Points



Today's webinar will last approx. 90 minutes.
The chat, audio and video functionality is disabled for today's session.



Please submit your questions via the Q&A box, indicating who your question is for and use the upvote function to highlight relevant questions you would particularly like to see answered today. Please note that questions are visible to all participants.



If you require closed captioning, but cannot see this on your screen automatically, please click the CC box on your zoom menu bar.

Agenda

Time	Topic	Speaker
13:05	Behavioural interventions to reduce speeding among drivers and riders of motor vehicles	Dr Shaun Helman, TRL
13:15	Leveraging the benefits of ontologies for behavioural research	Dr Harriet Baird, University of Sheffield
13:25	From Segmentation to Strategy: Identifying Population Segments and Regional Patterns of Environmental Behaviour to Enhance Policy Transfer	Dr Guanyu Yang, University College London
13:35	Questions and Answers	
13:45	Statistics vs Anecdotes: Assessing the effect of evidence types on policy support	Dr Amy Rodger, University of Edinburgh
13:55	Translating behavioural science advice into policy during a public health emergency; a behavioural perspective	Dr Lucy Porter, University College London
14:05	Questions & Answers	

Reducing speeding

Real-World application of ontologies for evidence reviews, and on-road pilot

Shaun Helman, George Beard, Jill Weekley, Arnold Cheung, Ching-Yi Chen, Ilaria Marino, Chris Redfern, Jack Hitchings (TRL Ltd.)

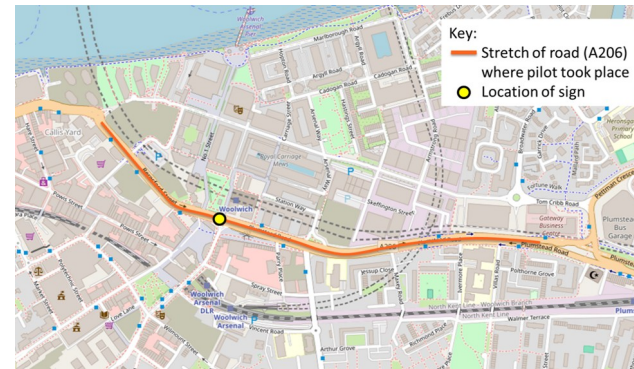
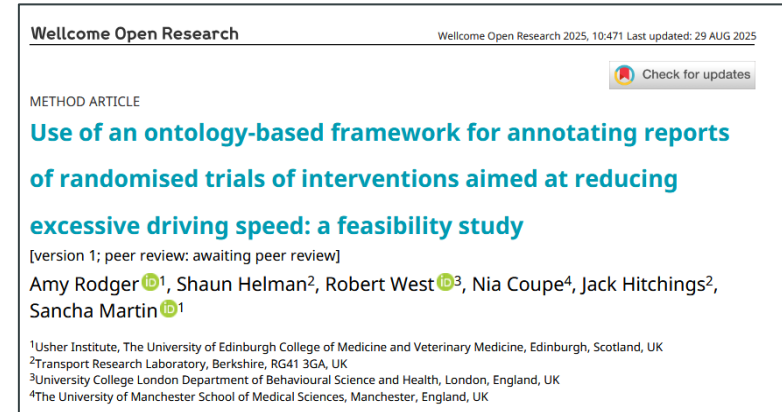
Amy Rodger, Sancha Martin (The University of Edinburgh)

Robert West (University College London)

Nia Coupe (The University of Manchester)

Work so far

- Evidence review using ontological approach (Rodger et al., 2025).
- On-road pilot to test methods of measuring speeds.

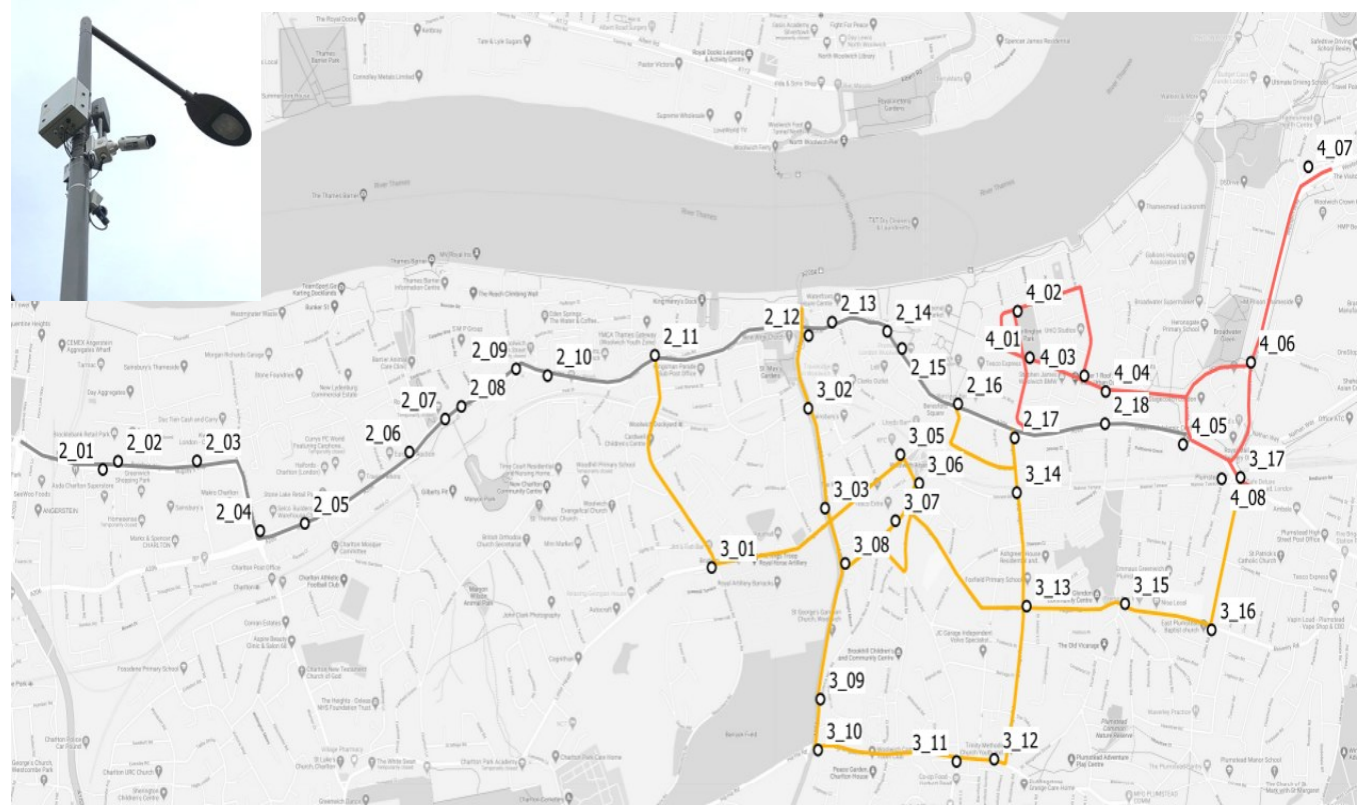


Background

- Speeding increases collisions and injuries (Elvik, Vadeby, Hels & Van Schagen, 2019; Elvik, 2005; 2013).
- Part of the solution is to change beliefs, so slower speeds are seen as the norm (Singh et al., 2025).
- We need better understanding of actual behaviour – especially for calculating ROI (Thomas et al., 2025).
- The on-road pilot tested two methods of real-world measurement, and used an intervention informed from the review.

TRL's Smart Mobility Living Lab (SMLL)

- Real-world testbed in a dense urban environment.
- 24km instrumented routes.
- Real-time **object detection algorithm** to track vehicles and measure speeds.
- This data still being analysed.



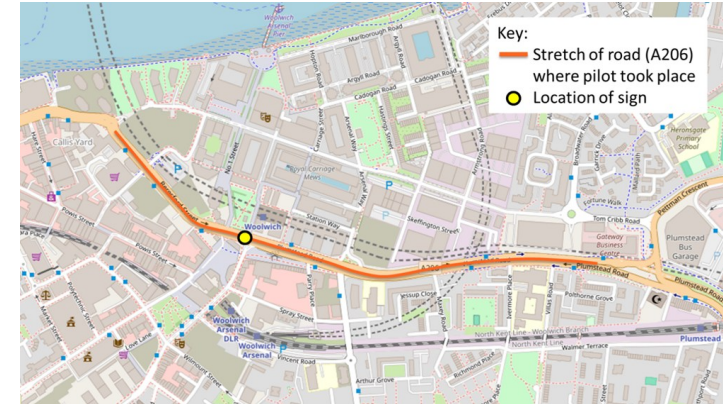
Connected vehicle data (third party)

- Real-time/historical data from vehicles, capturing movements, behaviours, and interactions for transportation analytics.
- Trajectories, vehicle type, G-forces, Vehicle ID (anonymised).

Source	Every single vehicle	Every location	All time (incl. real-time and historical)
Tube counts	✓	✗	✗
Cameras	✓	✗	✓
Fixed count sites	✓	✗	✓
Gantries	✓	✗	✓
Compass	✗	✓	✓

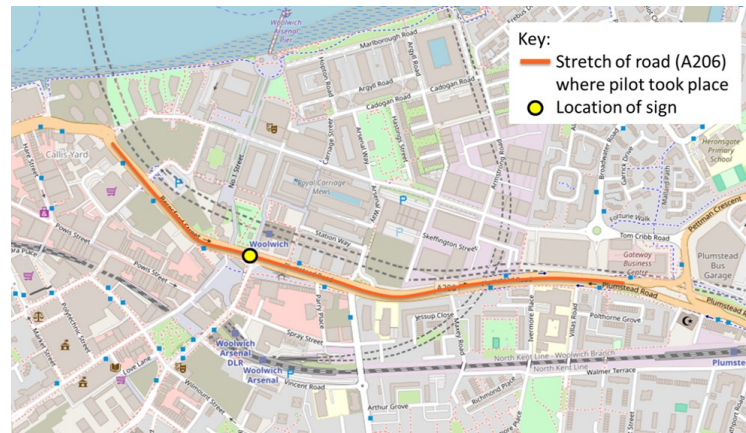
Design

- Control: Westbound carriage of the A206 (1)
- Trial: Eastbound carriageway of the A206
 - Downstream of the sign (2)
 - Upstream of the sign (3)
- Two weeks before installation of sign with 'Descriptive Norm' message
- Two weeks after installation of the sign

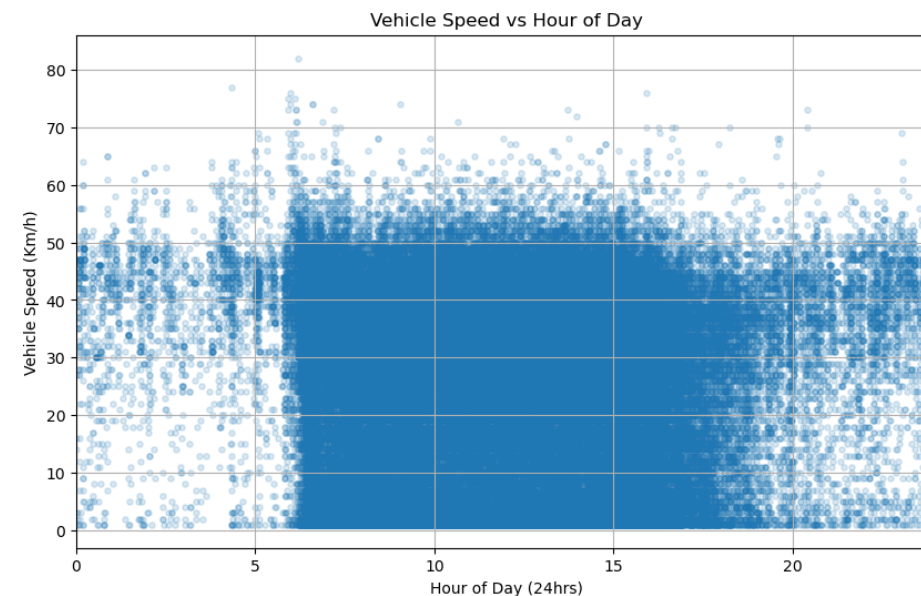


Connected vehicle data – Key findings so far

- Finding 1: Aggregated vehicle data mapped neatly to pilot location.



- Finding 2: Vehicle speed distribution matched expected range.



Connected vehicle data – Key findings

- Finding 3: Speed values showed good alignment with GPS data.
 - (Haversine formula – straight line great circle distance for 103,799 records with multiple sequential entries – 98% within 10%).
- Finding 4: Characteristics of data when using for testing hypotheses – work in progress.

Next steps

- Engage local communities to understand attitudes and beliefs influencing speeding behavior.
- Co-design tailored interventions with community input – active listening, analytical mindset, critical thinking skills, descriptive norms (O'Mahony et al., 2023).
- Deploy and adapt interventions over time to foster lasting change with ongoing community engagement and reinforcement – learning lessons from literature on conspiracy theory debunking.
- Evaluate using methods being developed in this on-road pilot, and informed by the evidence review.

Ontology use in real-world evidence review

- Behaviour Change Intervention Ontology (and others) used to annotate reports related to speeding interventions
- 30 studies, 88 study conditions, 2097 individual annotations
- This will be an important part of improving the use of behavioural change research and good practice in road safety (e.g. Fylan, 2017; Sullman, 2017)

Document ID	Document label	Document type	Group ID	Group name	Entity type	Confidence	Entity URL	Entity label
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	100	Control (Unrelated)	Participants incl type of journey	High		non-speeder population statistic
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	0	all	Methodology incl sample size	High	https://bciosearch.org/BCIO_011011	television mode of delivery
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	1	Advertisement 1 (Pizza)-High	Methodology incl sample size	High	https://bciosearch.org/BCIO_011001	informational mode of delivery
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	1	Advertisement 1 - High	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007055	demonstrate the behaviour BCT
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	1	Advertisement 1 - High	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007068	increase salience of
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	1	Advertisement 1 - High	Intervention incl BCT, mode of delivery	Marginal	https://bciosearch.org/BCIO_007069	consider pros and cons BCT
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	1	Advertisement 1 - High	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007075	present information from
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	1	Advertisement 1 - High	Intervention incl BCT, mode of delivery	Marginal	https://bciosearch.org/BCIO_007179	inform about negative health
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	2	Advertisement 1 (Pizza)-Low	Methodology incl sample size	High	https://bciosearch.org/BCIO_011001	informational mode of delivery
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	2	Advertisement 1 - Low	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007068	increase salience of
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	2	Advertisement 1 - Low	Intervention incl BCT, mode of delivery	Marginal	https://bciosearch.org/BCIO_007179	inform about negative health
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	3	Advertisement 2 (Pram)-High	Methodology incl sample size	High	https://bciosearch.org/BCIO_011001	informational mode of delivery
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	3	Advertisement 2 - High	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007068	increase salience of
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	3	Advertisement 2 - High	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007069	consider pros and cons BCT
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EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	4	Advertisement 2 (Pram)-Low	Methodology incl sample size	High	https://bciosearch.org/BCIO_011001	informational mode of delivery
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	4	Advertisement 2 - Low	Intervention incl BCT, mode of delivery	Marginal	https://bciosearch.org/BCIO_007179	inform about negative health
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	4	Advertisement 2 - Low	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007068	increase salience of
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	5	Advertisement 3 (Trike)-High	Methodology incl sample size	High	https://bciosearch.org/BCIO_011001	informational mode of delivery
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	5	Advertisement 3 - High	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007068	increase salience of
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	5	Advertisement 3 - High	Intervention incl BCT, mode of delivery	High	https://bciosearch.org/BCIO_007069	consider pros and cons BCT
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	5	Advertisement 3 - High	Intervention incl BCT, mode of delivery	Marginal	https://bciosearch.org/BCIO_007179	inform about negative health
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	6	Advertisement 3 (Trike)-Low	Methodology incl sample size	High	https://bciosearch.org/BCIO_011001	informational mode of delivery
EX_258_2004_Thornton	The Effectiveness of Threat-only	Report of RCT	6	Advertisement 3 - Low	Intervention incl BCT, mode of delivery	Marginal	https://bciosearch.org/BCIO_007179	inform about negative health

- Rodger, A., Helman, S., West, R., Coupe, N., Hitchings, J. & Martin, S. (2025). Use of an ontology-based framework for annotating reports of randomised trials of interventions aimed at reducing excessive driving speed: a feasibility study. Wellcome Open Research, 10, 471.<https://wellcomeopenresearch.org/articles/10-471/v1>
- Fylan DF: Using Behaviour Change Techniques: guidance for the road safety community. London: RAC Foundation, 2017
- Sullman DM: Young driver safety: a review of behaviour change techniques for future interventions. London: RAC Foundation, 2017



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Find out more in our preprint

Amy Rodger, Shaun Helman, Robert West, Nia Coupe, Jack Hitchings & Sancha Martin

Leveraging the benefits of ontologies for behavioural research

Harriet Baird, Janna Hastings, Vitaveska Lanfranchi, Fatima Maikore, Suvodeep Mazumdar, Susan Michie, Thomas Webb, Robert West ... and others in the BR-UK team and beyond!



Challenges in Behavioural Research

- Data and evidence growing faster than we can keep up with.
- Lack of precision and conceptual clarity.
- Fragmentation of data and theory.
- This makes it difficult to: integrate knowledge, address complex behavioural questions, and translate research into practice.



What is an ontology?

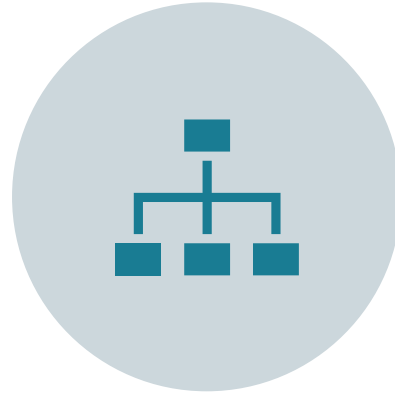
- An ontology is a formal representation of knowledge in a domain.
- A structured way of organising constructs within a field, and the relationships between them, using a **shared language**.
- Ontologies allow knowledge to be read and understood by both **humans and machines**.

Identifier	BCIO:036000
Label	Individual human behaviour
Definition	A bodily process of a human that involves co-ordinated contraction of striated muscles controlled by the brain.
Properties	Is-a 'bodily process'

Why we need ontologies



Provide precise and structured ways of describing the things we study



Enable linking of data, evidence, and theory across topics and disciplinary silos



Enable our data and knowledge to be understood and integrated by humans and machines

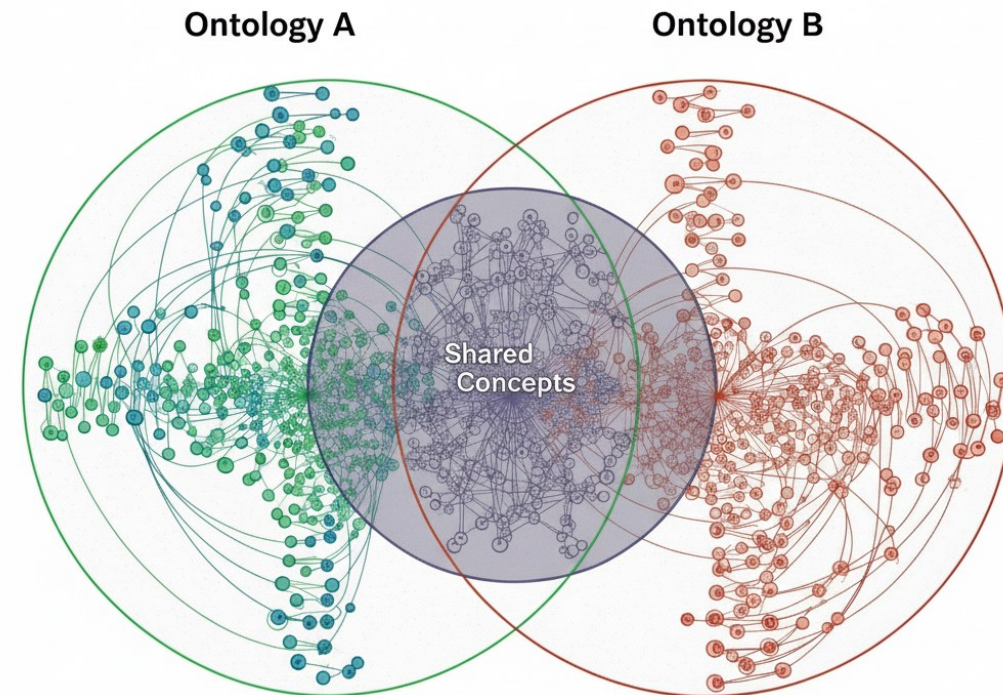
Ontologies help us represent information with **clarity, consistency, and coherence**, allowing us to **connect** ideas and build cumulative knowledge.

Using ontologies to make behavioural science more precise and connected

1. Identify ontologies that might be relevant to our work and where ontologies might overlap.
2. Use ontologies to find and integrate relevant datasets.
3. Use ontologies to compare and integrate theories of behaviour.

Identifying ontologies that might overlap

- Different ontologies are developed to capture different aspects of behaviour and social science.
- However, ontologies may overlap and share the same or similar constructs and ideas.



Identifying ontologies that might overlap

Are these constructs the same, similar, or different?

OMRSE: 00000278

“Social identity”

Definition: “A subjective representation of its bearer as being a **member of some social category.**”

ADDICTO:0001087

“Social identity”

Definition: “A self-identity that represents a **relation between oneself and another person or group.**”

Read more about our work and access our guide:

Wellcome Open Research

Wellcome Open Research 2025, null:null Last updated: 10 SEP 2025



RESEARCH ARTICLE

A Method for Evaluating the Interoperability of Ontology Classes in the Behavioural and Social Sciences

Thomas L. Webb ¹, Harriet M. Baird ¹, Fatima S. Maikore², Robert West ³,
Janna Hastings ⁴⁻⁶, Suvodeep Mazumdar⁷, Vitaveska Lanfranchi²,
Susan Michie ⁸

¹School of Psychology, The University of Sheffield, Sheffield, UK

²School of Computer Science, The University of Sheffield, Sheffield, UK

³University College London Department of Behavioural Science and Health, London, UK

⁴Faculty of Medicine, University of Zurich, Zurich, Switzerland

⁵University of St Gallen School of Medicine, St. Gallen, St. Gallen, Switzerland

⁶Swiss Institute of Bioinformatics, Lausanne, Vaud, Switzerland

⁷School of Information, Journalism and Communication, The University of Sheffield, Sheffield, UK

⁸University College London Centre for Behaviour Change, London, UK

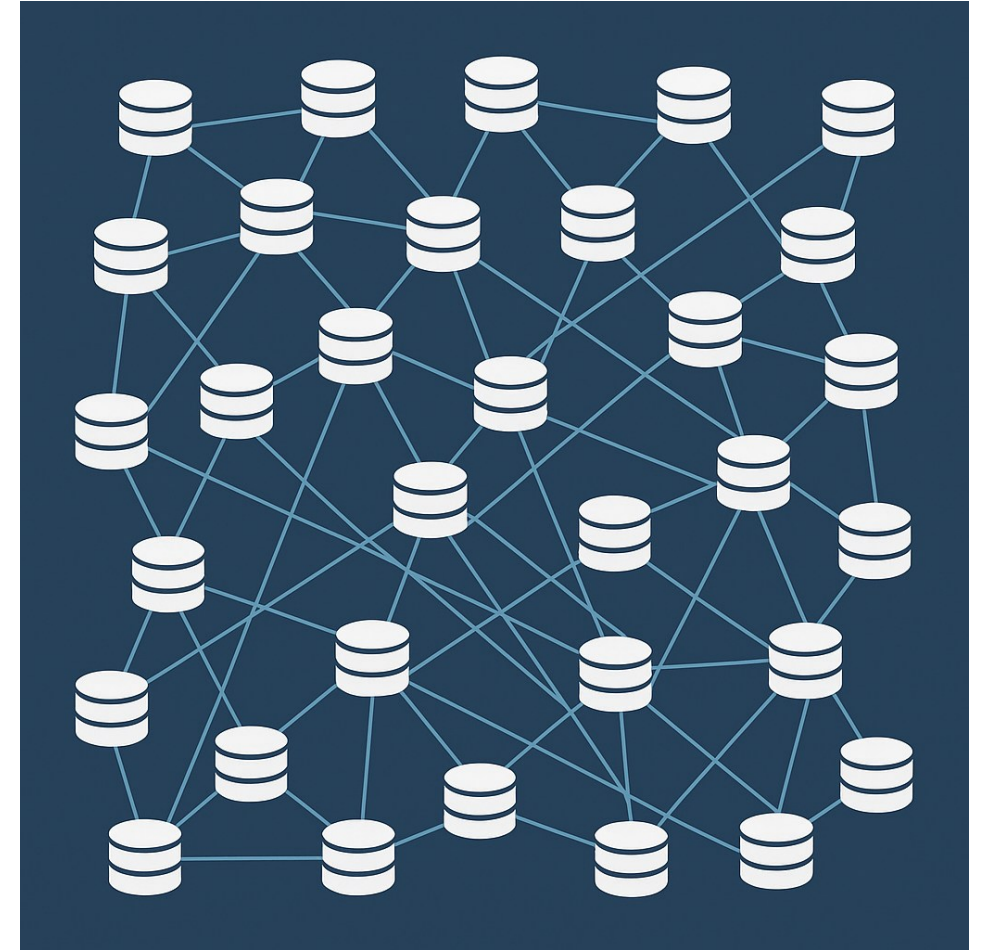


Using ontologies to identify and integrate data

We have hundreds of thousands of datasets, and every day this number gets bigger...

But we struggle to:

- Find datasets that include the constructs we care about.
- Figure out what each variable really means and how it links to those constructs we are interested in.
- Combine similar variables from different datasets to build integrated knowledge.

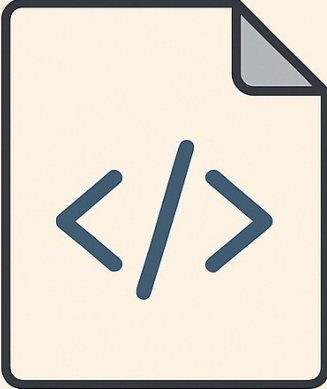


Ontologising datasets can address these problems

- **SODA**: Schema for Ontology-Based Dataset Annotation.
- We can use SODA to:
 - Label our own datasets
 - Search for datasets that may be of interest to our own work
 - Combine data in meaningful and useful ways

DATA SCHEMA

a blueprint for what goes into a database and how it's structured

ID	Name	Date			

Read more about our work

[Home](#) > [Articles](#) > [Annotating datasets in behavioural and social sciences to promote ...](#)

RESEARCH ARTICLE 

Annotating datasets in behavioural and social sciences to promote interoperability: development of the Schema for Ontology-based Dataset Annotation (SODA) version 1.0

[version 1; peer review: awaiting peer review]

Robert West  , Jamie Brown , Lion Shahab , Harriet Baird , Thomas Webb , Hazel Squires ,
Harry Tattan-Birch , Duncan Gillespie , Robin Purshouse , Alan Brennan, Suvodeep Mazumdar,
Vitaveska Lamfranchi, Susan Michie 

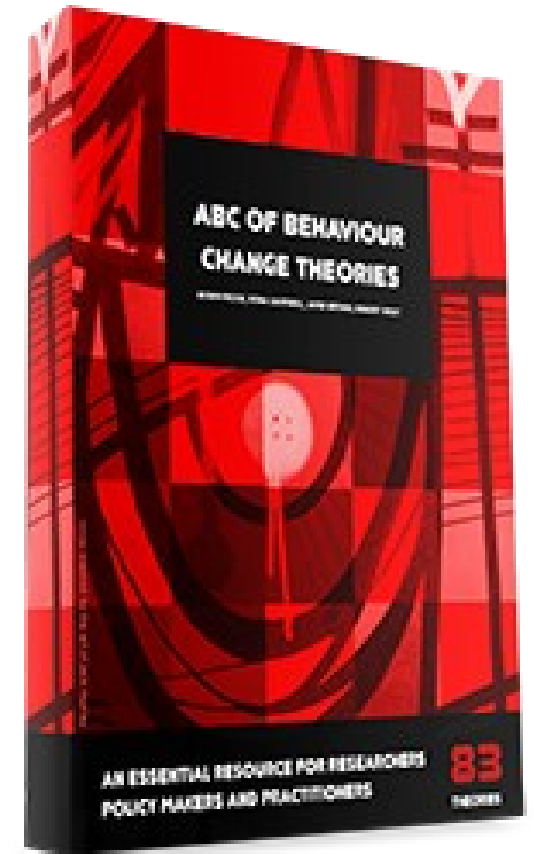
This article is included in [Human Behaviour-Change Project \(including the APRICOT project\)](#) gateway



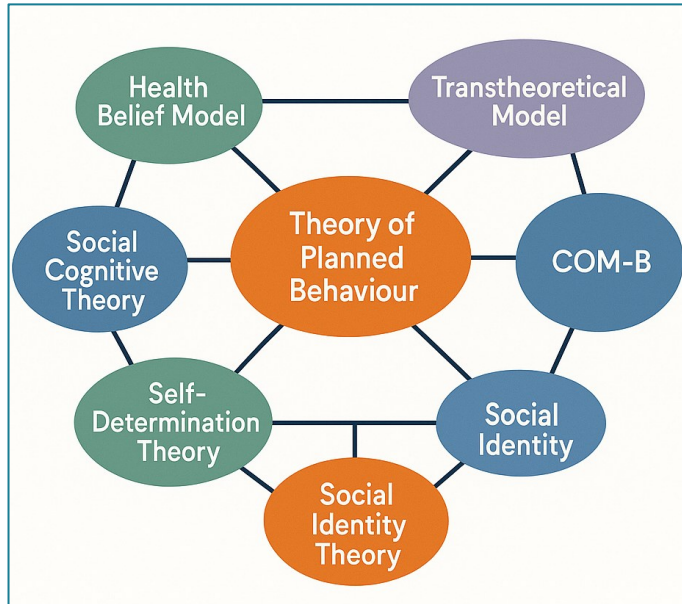
<https://wellcomeopenresearch.org/articles/10-455>

Using ontologies to compare and integrate theories

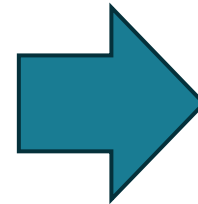
- Theories summarise what we know and help build cumulative knowledge.
- But there are **83+ theories of behaviour**
 - Many overlap
 - Most are described imprecisely
- This creates problems for:
 - Comparing and synthesising theories
 - Applying and testing theories to advance the field



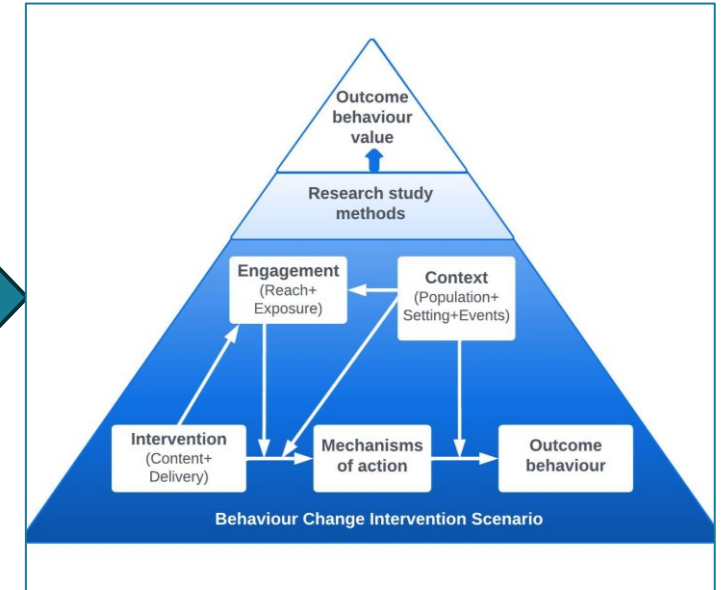
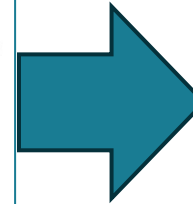
Using ontologies to compare and integrate theories



From 76 theories



Extracted 1,459 constructs



Mapped to the
Behaviour Change
Intervention Ontology
(BCIO)

www.BCIOntology.org

Integration would make theories more useful and useable

- Generated a searchable database

Search

To search for a theory by name, enter a search string:

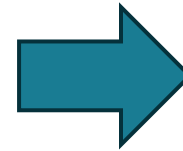
To search for a construct within a theory, enter a search string:

To search for a triple by relation type, enter a search string:

Browse theories

To view the content of a theory, you can select a theory from the list:

- 1: Action Theory Model of Consumption
- 2: Affective Events Theory
- 3: AIDS Risk Reduction Model
- 4: Behavioural Ecological Model of AIDS Prevention
- 5: CEOS Theory
- 6: Change Theory
- 8: COM-B
- 9: Consumption as social practices
- 10: Containment Theory
- 11: Control Theory
- 12: Differential Association Theory
- 13: Diffusion of Innovations
- 14: Ecological Model for Preventing Type 2 Diabetes

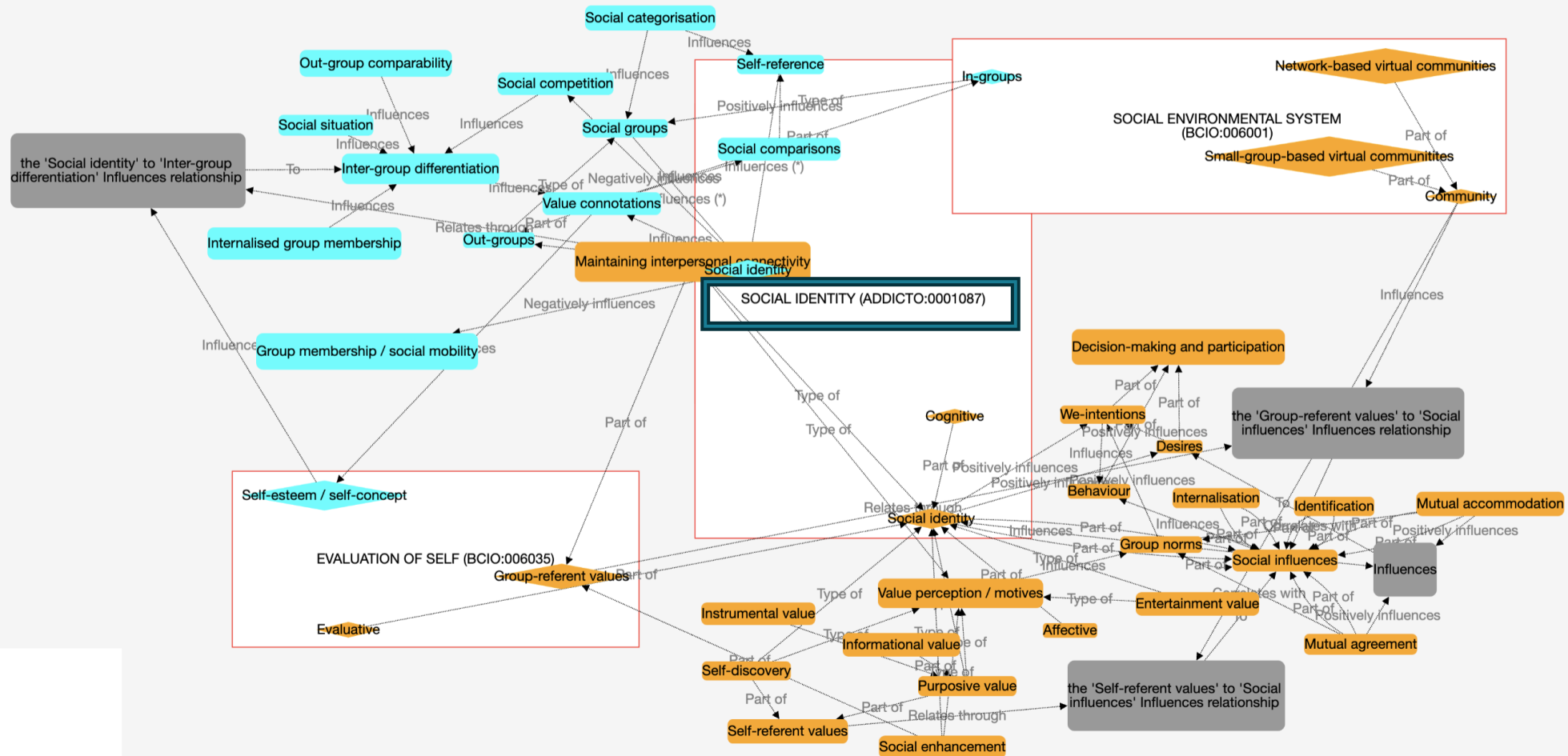


Identifier	BCI0:006051
Label	Social Identity
Definition	A self-identity in which the representation involves a relation between the identity holder and another person or group.
Properties	Is-a 'self-identity'

Integration would make theories more useful and useable

Visualise Merged Theories

Social Influence Model Social Identity Theory



Read more about our work:

Wellcome Open Research

Wellcome Open Research 2020, 5:177 Last updated: 08 JUL 2025



RESEARCH ARTICLE

An ontology-based modelling system (OBMS) for representing behaviour change theories applied to 76 theories

[version 1; peer review: 2 approved]

Joanna Hale ¹, Janna Hastings¹, Robert West ², Carmen E. Lefevre¹,
Artur Direito ¹, Lauren Connell Bohlen ^{1,3}, Cristina Godinho^{1,4,5},
Niall Anderson ^{1,6}, Silje Zink¹, Hilary Groarke¹, Susan Michie ¹

¹Centre for Behaviour Change, University College London, London, UK

²Research Department of Epidemiology & Public Health, University College London, London, UK

³Department of Behavioral and Social Sciences, Brown University School of Public Health, Providence, Rhode Island, USA

⁴Católica Research Centre for Psychological, Family and Social Wellbeing, Universidade Católica Portuguesa, Lisboa, Portugal

⁵Center for Research and Social Intervention, Instituto Universitário de Lisboa, Lisboa, Portugal

⁶NIHR Health Protection Research Unit in Behavioural Science and Evaluation, University of Bristol, Bristol, UK



How can you learn more and start working with ontologies?

Resource	URL
 Human Behaviour-Change Project	www.humanbehaviourchange.org/
 Behaviour Change Intervention Ontology Website and Training	www.bciontology.org/ www.bciontology.org/training
 Publications	www.wellcomeopenresearch.org/collections/humanbehaviourchange
 Webinar Series	www.youtube.com/@BehaviouralResearchUK www.youtube.com/@humanbehaviourchangeproject
	www.bssofoundry.org/

Population Segments and Regional Patterns of Environmental Behaviour

Guanyu Yang, Amy Rodger, Elif Naz Çoker, David Shipworth



Policy transfer challenges

Climate crisis

Energy, transport, food
sectors – major
contributors



Population segments

What segments of behavioural
patterns exist? What predicts
them?



Policy dilemma

Policy transfer with
population heterogeneity
in behaviour



Regional distribution

How are these segments
distributed regionally?

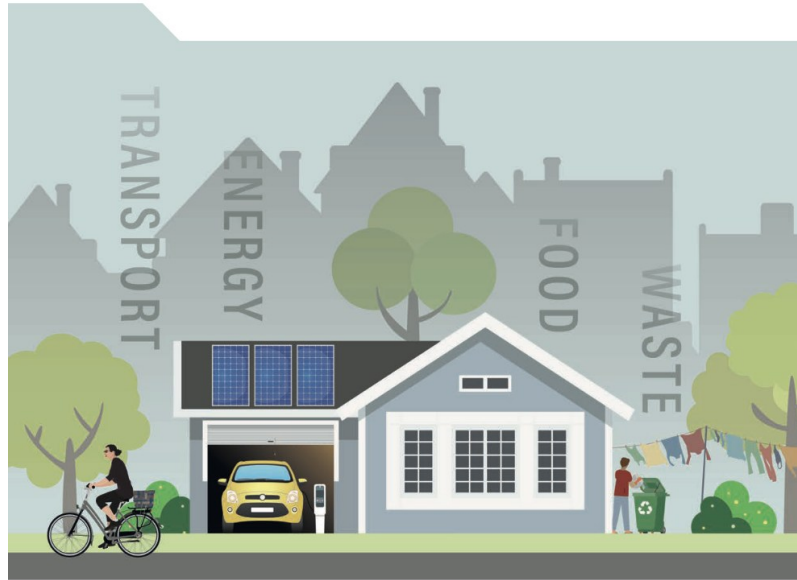
Multilevel segmentation analyses of OECD EPIC survey

2022 OECD Survey on Environmental Policies and Individual Behaviour Change (EPIC)

17,215
respondents

61
country regions

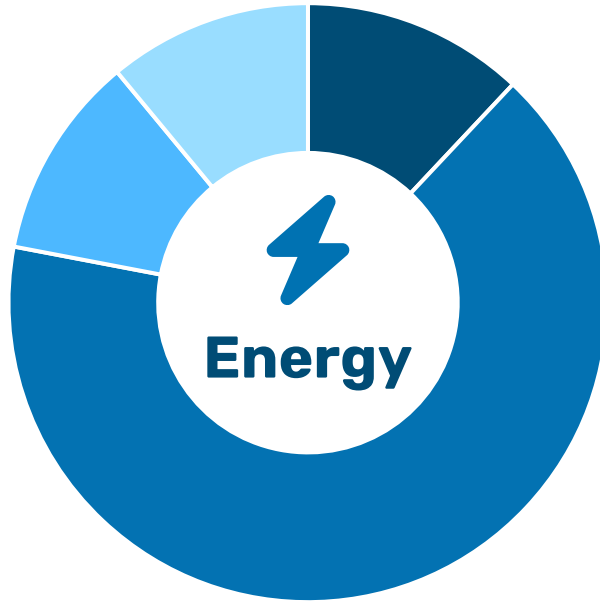
US, Canada, UK, Sweden,
Switzerland, Netherlands,
France, Belgium, Israel



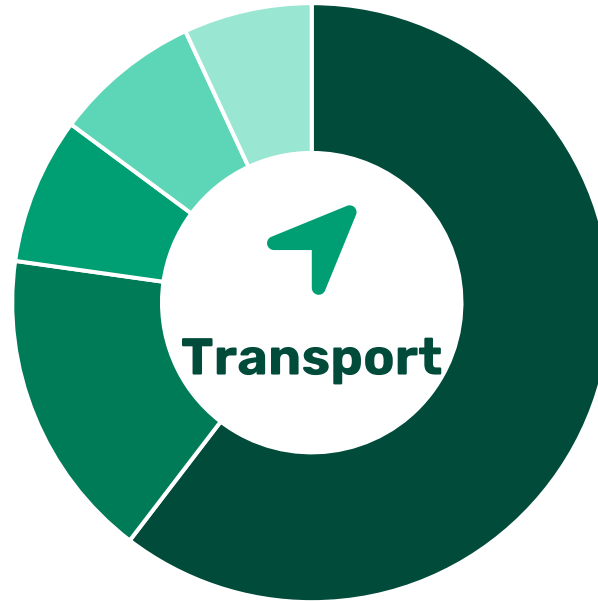
Sector-specific behavioural indicators

Energy, transport, and food (respondents assigned to see two sectors each)

Most people fall into the LEAST sustainable segments



12% Disengaged energy users
66% Energy investors



61% Auto travellers



51% Non-sustainable food
consumers & purchasers

These segments had lower policy support than more sustainable ones

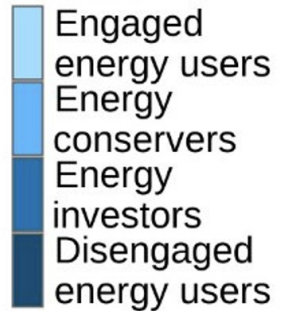
Behavioural patterns are associated across sectors

Membership in the least sustainable segment in one sector more likely to be a lesser sustainable segment in another

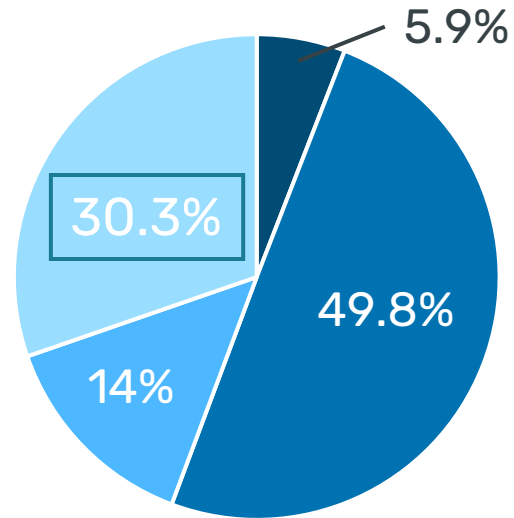


Regional patterns: national contexts matter

Energy

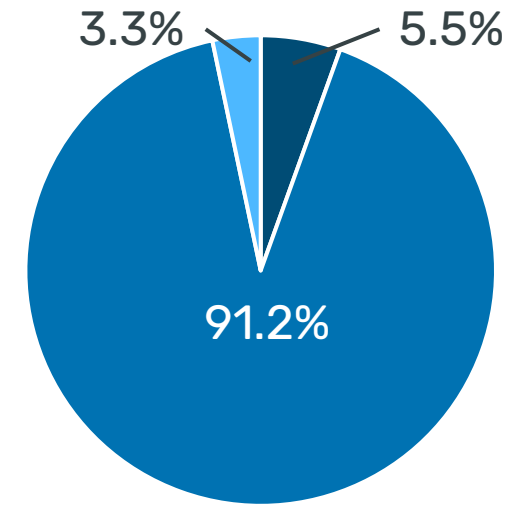


Energy Region Group D



UK, France, Netherlands: smart metering policy & advanced infrastructure

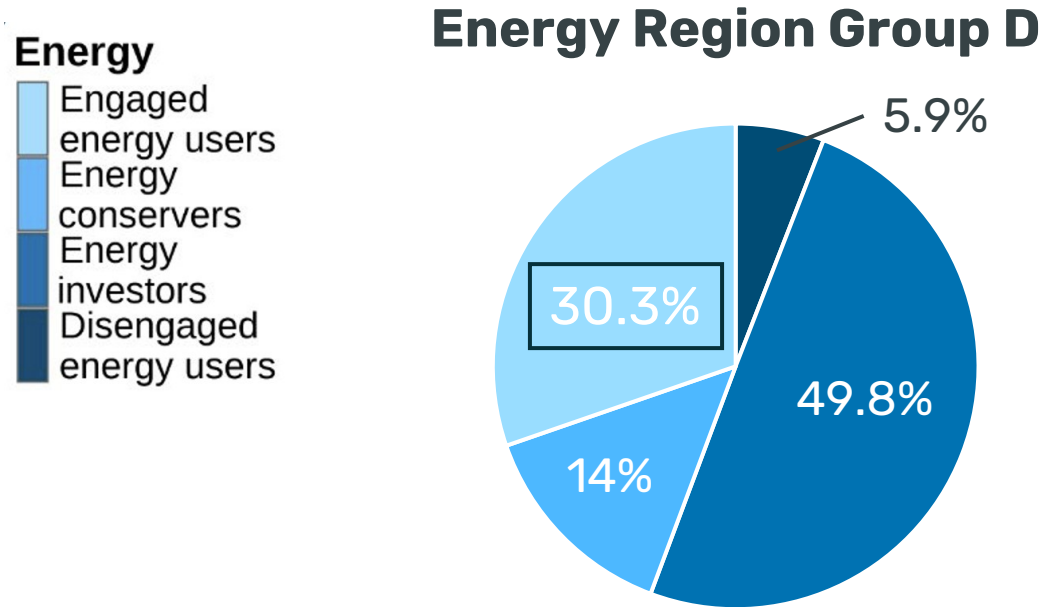
Energy Region Group A



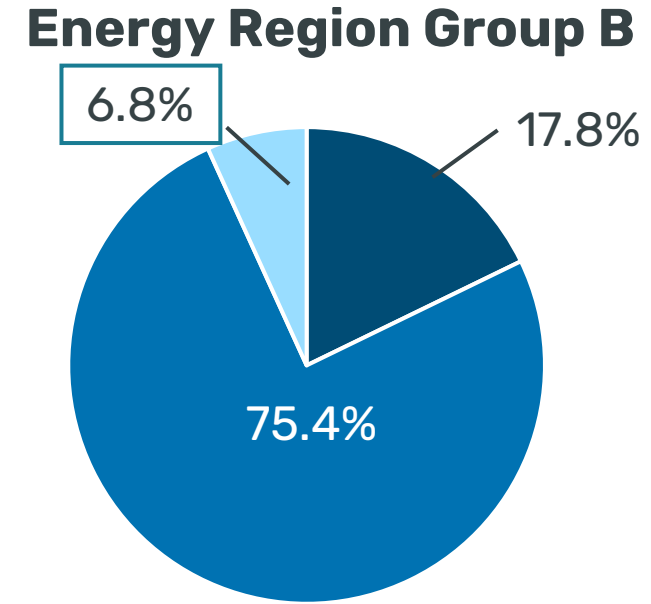
Belgium: had no set target for smart-metering

Having a smart meter is a key behaviour of **engaged energy users**

Regional patterns: within-country differences exist



British Columbia: more advanced smart-meter roll-out infrastructure



Other Canadian Regions: despite smart grid policy strategy

Having a smart meter is a key behaviour of **engaged energy users**

Policy implications

Tailored approaches

Behaviour change for the non-sustainable majority

Maintenance for the sustainable minority

Cross-sector coordination

Sustainable/unsustainable behaviours cluster together

Better coordination across sectoral departments

Policy implications

Policy transfer framework

Use multilevel segmentation to identify opportunities

Five-Step Framework for Evidence-Based Policy Transfer

Step 1. Behavioural data collection and indicator selection

Step 3. Segment classification and intervention mapping

Step 5. Transfer strategy development and validation

Step 2. Population segment identification via multi-level approaches

Step 4. Regional comparison for transfer opportunities



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Find out more in our preprint

Guanyu Yang, Amy Rodger, Elif Naz Çoker, David Shipworth

Statistics vs Anecdotes: Assessing the effect of evidence types on policy support

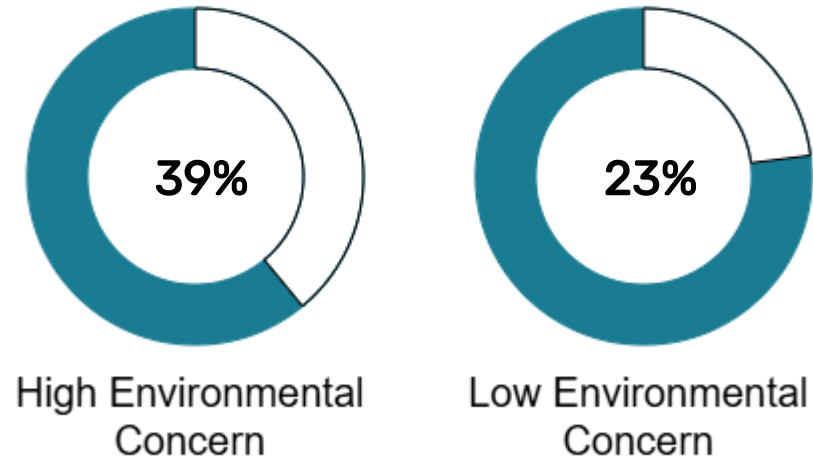
Amy Rodger, Greta Sanna, Vanessa Cheung, Nichola Raihani, & Dave Lagnado



Background

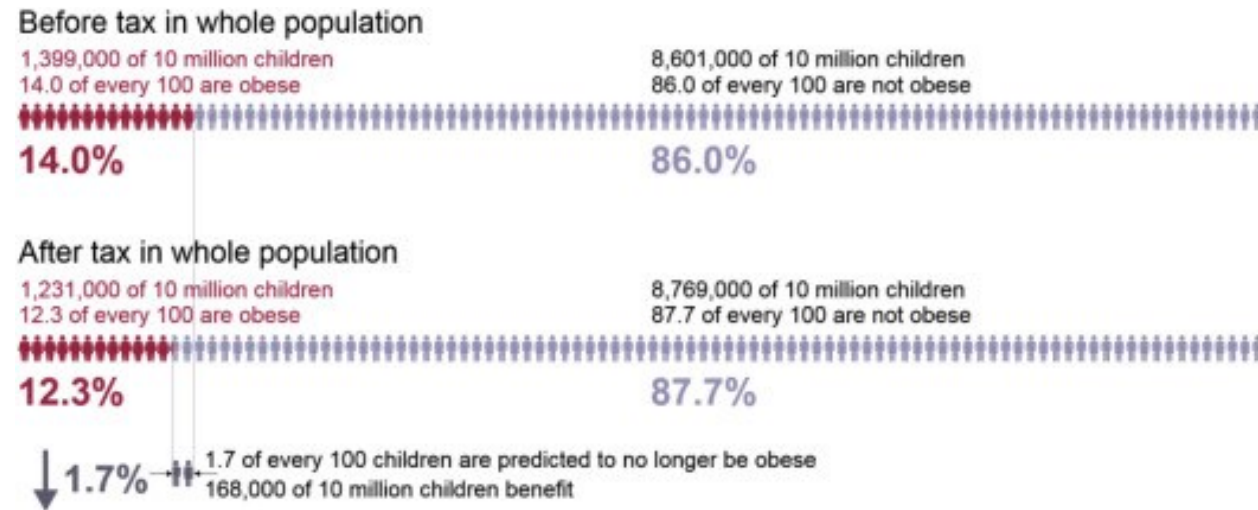
- Societal challenges need policies for behaviour change.
- **Lack of policy support** often hinders these policies.

Support for Taxing Meat and Seafood by Environmental Concern



Background

- Communicating evidence on policy effectiveness may enhance policy support.



- Expand on present work by adding a combination of different types of evidence.

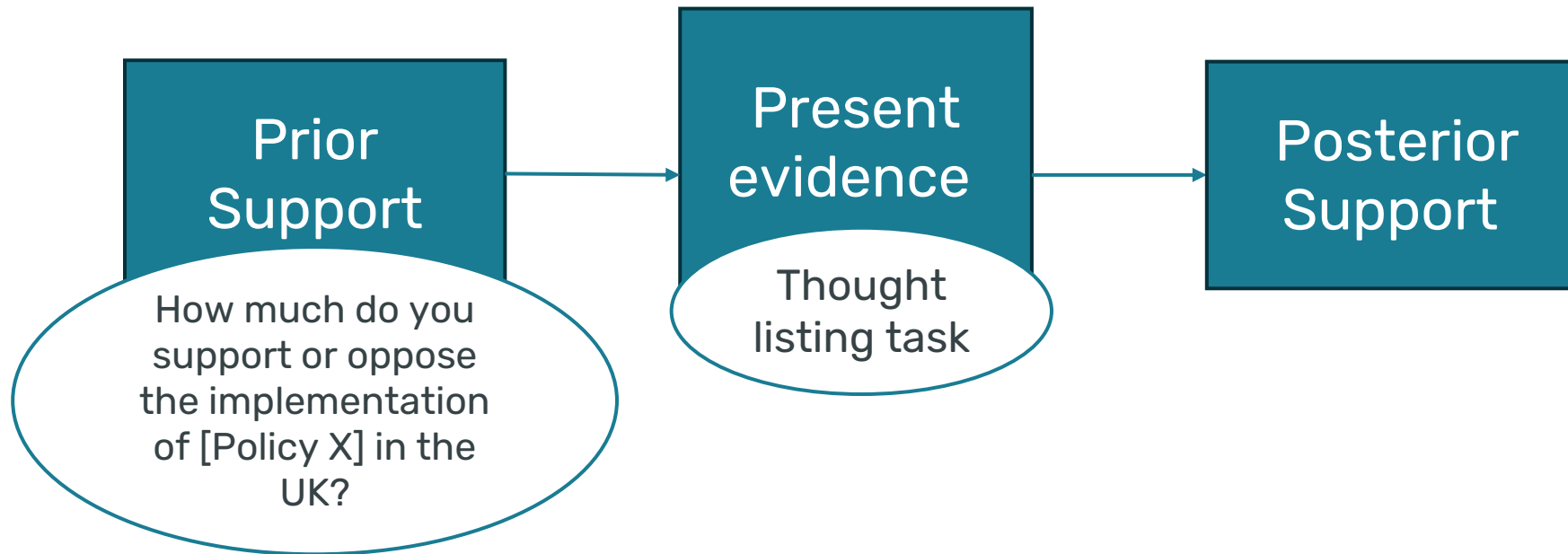
Research Questions

What effect does exposure to different types of evidence about policy effectiveness have on policy support?

How do people reason with different types of evidence about policy effectiveness?

Design

- 3 Experiments
- Representative samples: age, gender, political affiliation
- 7 Evidence conditions & 7 Policies



Policies & Evidence Conditions

Policies

Energy quotas	Meat & seafood tax	Ban e-cigarettes in public areas
Restricting merchandising of discretionary foods	Health warning labels on alcohol	Reducing speed limits
	Scanning encrypted messages (Study 2 & 3)	

Evidence conditions

Statistic

Anecdote for

Anecdote against



Research shows this policy could significantly reduce collisions by 40% annually

Policies & Evidence Conditions

Policies

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Evidence conditions

Statistic

Anecdote for

Anecdote against



"Even without the police on every corner, I think most drivers will take it on board and slow down. It'll probably work because sensible folk will just get on with it."

Policies & Evidence Conditions

Policies

Energy quotas	Meat & seafood tax	Ban e-cigarettes in public areas
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Evidence conditions

Statistic

Anecdote for

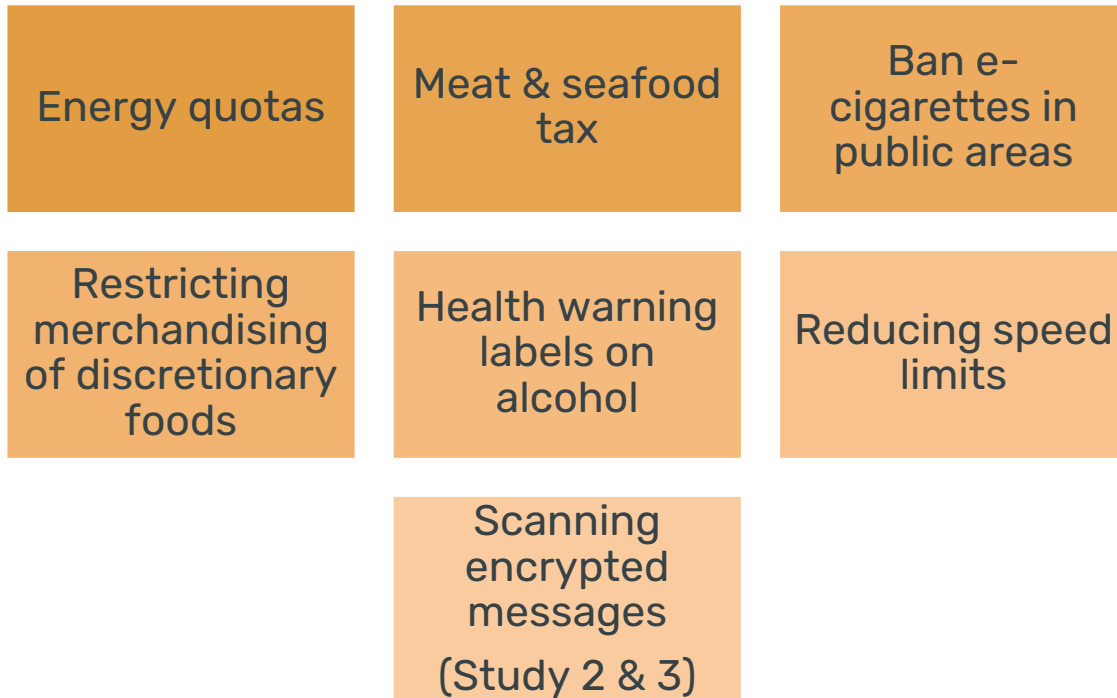
Anecdote against



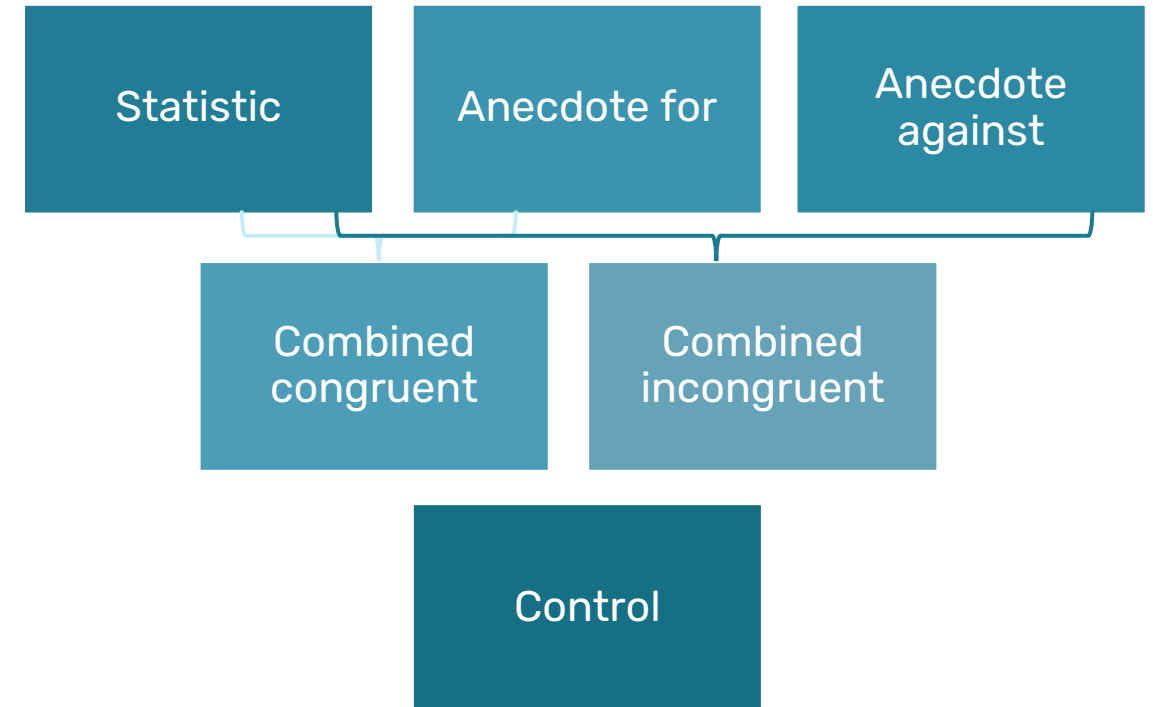
"If they lower the speed limit to 20 mph, I doubt it will work. Without police actually enforcing it, people will just ignore the new limit and drive as fast as they want"

Policies & Evidence Conditions

Policies

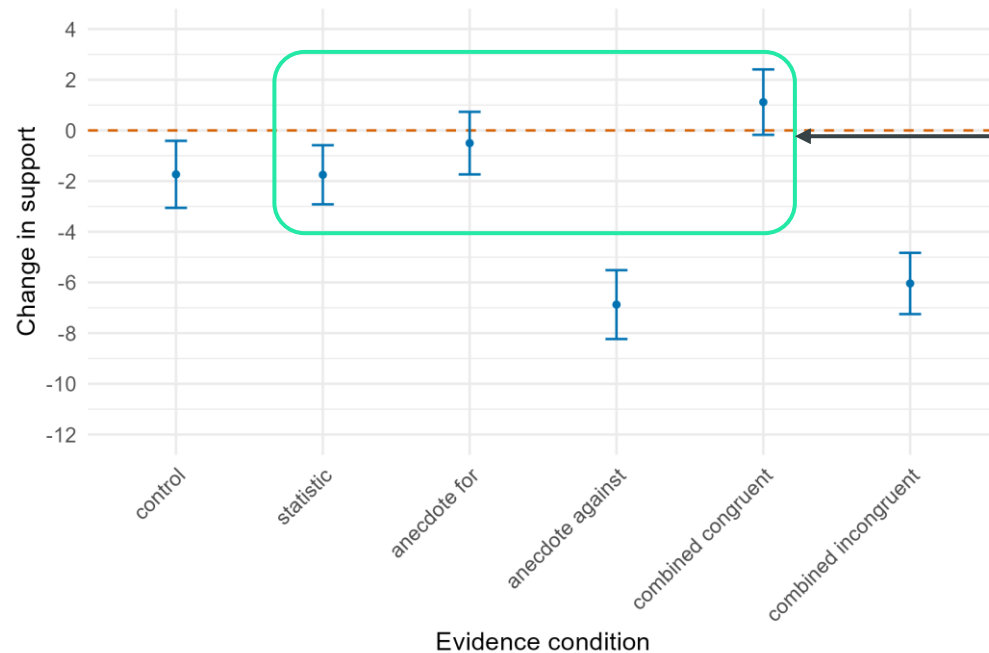


Evidence conditions



Change in Policy Support

MODEL: $\text{Change in support} \sim \text{Evidence Condition} + (1/\text{participant}) + (1/\text{policy})$



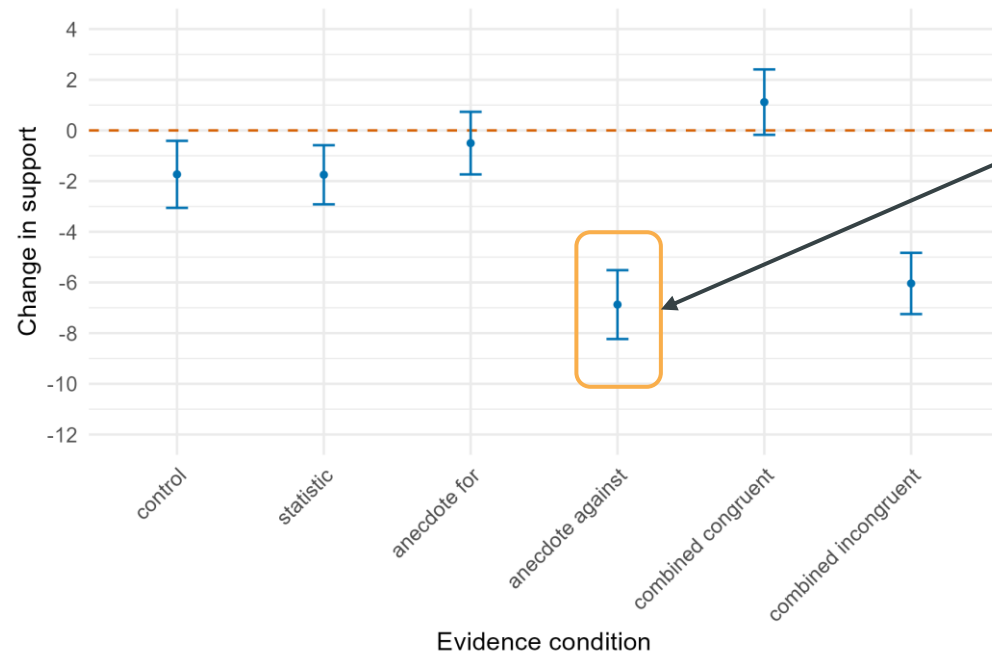
Across all studies, evidence advocating for policy effectiveness did not significantly change policy support



Research shows this policy could significantly reduce collisions by 40% annually

Change in Policy Support

MODEL: $\text{Change in support} \sim \text{Evidence Condition} + (1/\text{participant}) + (1/\text{policy})$



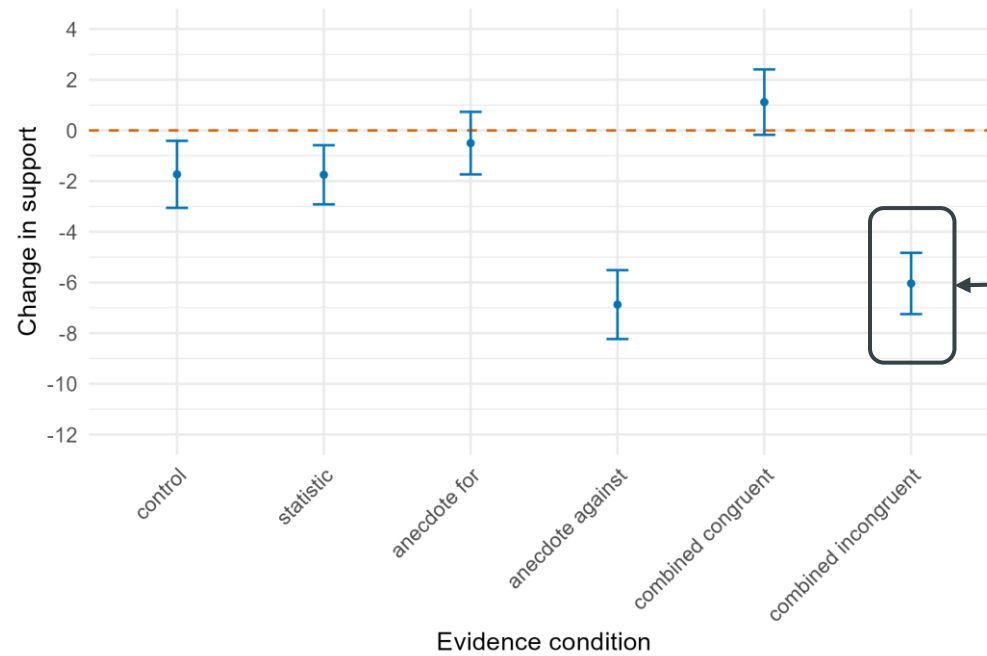
Across all studies, policy support was **significantly lower** in the anecdote against condition (**5.1 - 7.3 points**)



"If they lower the speed limit to 20 mph, I doubt it will work. Without police actually enforcing it, people will just ignore the new limit and drive as fast as they want"

Change in Policy Support

MODEL: $\text{Change in support} \sim \text{Evidence Condition} + (1/\text{participant}) + (1/\text{policy})$



Pairing the statistic and negative anecdote together had inconclusive results

Thought Listing Results

- Participants mention a range of issues beyond policy effectiveness:

"People should be allowed to make their own decisions."

Personal Choice

Policy: label on alcohol

"It may just make it harder for families who currently struggle financially by putting a further burden on them."

Economic Inequality

Policy: Restricting merchandising of discretionary foods



Public support was difficult to change for policies not universally accepted.

Negative anecdotes decreased support, but pairing them with statistics may mitigate this effect.

Reasoning about policies is influenced by factors beyond effectiveness.

Policy communication interventions should address a broader range of issues than solely effectiveness.





Behavioural
Research UK



Find out more in our preprint

Amy Rodger, Greta Sanna, Vanessa Cheung, Nichola Raihani, & Dave Lagnado

Translating behavioural science advice into policy during a public health emergency; a behavioural perspective

Lucy Porter, Lisa Zhang, Nia Coupe, Sharon Cox, Jo Davan Wetton, Lucie Byrne-Davis, Jo Hart, Amy Waghorne, Richard Amlot, Stephen Reicher & Susan Michie

Lucy.porter@ucl.ac.uk

Background

- COVID-19 crisis period 2020-2022
- Many policies relied on behaviour change (stay at home, face-masks, vaccinations)
- **Scientific Pandemic Insights group on Behaviours (SPI-B)** → independent scientific advice to UK government
- Concerns raised about use of this advice by government



Overview of research questions and methods

- **What advice did SPI-B provide?** Thematic analysis of SPI-B advice reports and prioritisation exercise
- **Where did SPI-B advice go?** Documentary analysis of scientific advisory group meeting minutes
- **How was SPI-B advice communicated, engaged with and used?** Documentary analysis of UK COVID-19 Public Inquiry and interviews with advice generators, disseminators and users

Procedure and Analysis

Secondary data

29 Public Inquiry transcripts

Coding (3 analysts)

Theme development (3 analysts)

7 themes

Primary data

22 interviews

Coding (2 analysts)

Theme development (2 analysts + 1 sense-checker)

9 themes

Synthesis of themes (1 analyst, 2 sense-checkers)

Synthesis of findings

- Two separate thematic analyses
- 2ndary = UK COVID-19 Public Inquiry transcripts (accountability in legal context)
- 1^{ary} = Interviews with SPI-B advisors and civil servants (research and anonymity)
- Synthesis of findings due to perceived similarity
- Collaborative thematic analysis due to volume of data



Perceptions as to whether advice was used or not

YES

Really good, really productive relationships [...] I struggled to know what, where my team ended and where their efforts started actually
Advice user, interview

NOT ENOUGH

We didn't consider it adequate and we continued to push throughout the pandemic for better financial support [...] people didn't know that they could qualify for it, they couldn't access it quickly enough, and so on.

Lucy Yardley, SPI-B Co-Chair, Inquiry

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Advice user, interview

NO

I tried to understand how much the next phase of this kind of messaging can be more supported by SPI-B [...] The messages in this instance are kept by a small group of agencies that have won their political campaigns and are now supporting this one too. My team was never consulted either and as soon as I heard the message I flagged our concerns which mirror those of the group – only to be told it was too late now
Email from Cabinet Office official, Inquiry

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Processes of advice generation and dissemination

- Formal and informal dissemination routes
- At times ad hoc; advice didn't always arrive where it needed to

*I feel really bad because what I'm going to have to say is I didn't use anything from SPI-B at all. I don't think anything ever came across my desk, maybe occasionally. [...] But I think it was more in the form of somebody sharing a snippet or something from a SPI-B meeting. **Advice user, interview***

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The eco-system of behavioural and social science advice

*I would trust the judgement of the campaigners and the messaging people we used, which were some of the best in the world, if not in Western Europe, in terms of, you know, building the sort of messaging that we needed. **Lee Cain, Director of Comms for No.10, Inquiry***

- Multiple advice providers (“feature not a bug”)
- **But** seen as competition and conflict, rather than chance for synthesis

Scientific culture and capability within government

- Variations in openness to scientific advice
- Low capability impacted commissioning and translating of advice

*They said to me: the Cabinet Office is asking the wrong questions and misinterpreting the answers. And that was a problem both before the first wave and as we emerged out of the first wave. **Dominic Cummings, Adviser to Prime Minister, Inquiry***

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Trust and collaborative working

*That lack of trust was not helped by SPI-B members speaking out publicly on Twitter and all of these things. **Advice user, interview***

*I remember a number of points of SPI-B being undermined either in the media or by, you know, sections of the governing party. **Advice user, interview***

- Working relationships and common goals hugely important for implementation (e.g., advisers and civil servants)
- Growing, mutual distrust between SPI-B and politicians



Behavioural science not prioritised

- Behavioural science not considered relevant or not on the radar
- Behavioural science as a whole not seen as reliable

Everybody's focus was on getting a number of tests delivered [...] no one in the organisation was talking about trying to understand what people did when they got a test [...] so that key end behaviour was on no one's agenda. Advice user, interview

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Advice user, interview

Complexity, pace and pressure during a pandemic

And then people were constantly changing jobs during the pandemic so I mean, it's just a boring logistical issue, but it was an issue that had a real impact right, if you got moved from PHE email to a Cabinet Office email, how did you retain your contacts and distribution lists and stuff that you're on. Advice user, interview

- Huge volume of work at incredibly high pace
- High turnover in roles, changes to systems and organisations



Relevance and fit of SPI-B advice

*We were dealing with policy leads that were dealing with red hot flaming torches [...] some of the work was overly long, pretty impenetrable, extremely academic and didn't actually explain the core considerations in the shoes of the policy leaders, perhaps that it could have done [...] Where it did almost stray into telling us what to do, it was always the stuff that politically we couldn't do. **Advice user, interview***

- SPI-B advice didn't fit with political approach of decision-makers
- SPI-B advice not specific enough – no policy examples

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- SPI-B advice not specific enough – no policy examples

However

“...we did have policy examples but we were asked by [Senior Adviser] to take those out because he thought that's straying into the policy world. Whereas my experience of working with policy makers, they want to have concrete examples of generic scientific principles.”

SPI-B adviser, interview



Next steps – developing recommendations

- Extracted recommendations from transcripts
- Recommendations span the entire pipeline, from scientific advisers to advice users
- 3 x sense-checking workshops held with stakeholders
- Revisions of final list underway...
- This stage led by Lisa Zhang (RA and PhD student)



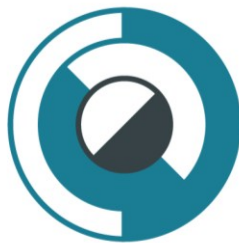


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